

## www.hotelslovan-za.sk Hotel Slovan - A. Kmeťa 2 - 010 01 Žilina UBYTOVACÍ PORIADOK

## **Accommodation Rules**

- 1. Guests staying at the hotel are obliged to comply with the House Rules. If it is a serious breach, hotel management has the right to immediately terminate his contractual relationship.
- 2. Hotel may, in specific cases, offer guest other than originally agreed, so long does not necessarily differ from the confirmed order.
- 3. Guest room is reserved until 18:00. Unless otherwise confirmed the order.
- 4. Guest room is used for, which agreed with the hotel.
- 5. If the room wasn't leave before 11:00 a.m the hotel will charge another night.
- 6. Rooms and Hotel event are STRICTLY PROHIBITED SMOKING! In case of breach of the guest is required to pay a fine of 50 €.
- 7. Room key be handed over to the reception. In the case of the loss of the guest charged 10 €.
- 8. Guest pays the bill for accommodation at the start, unless agreed otherwise. The bill is due for its submission.
- 9. Under current rules, guest is responsible for the damage caused to the hotel property.
- 10. Guest is responsible for their belongings brought to the hotel as well as damages for delayed matters until they have been stored on site for this purpose. For the money and securities equivalent hotel only if the responsible person has taken into custody.
- 11. The room or social parts of the hotel is not allowed without the consent of the responsible official to move furniture, make changes to the device, any repairs to electrical interference or other installation.
- 12. The hotel building and especially in the hotel room is not allowed guests to use electrical appliances. This does not apply to appliances serving the personal hygiene guest.
- 13. To receive guests visitors are intended hotel event. In the rooms guests can receive visitor only with the consent of the hotel management.
- 14. When leaving after, the guest is obliged to turn off the light in the room and its accessories, water stops and close the door. The key please transmit on the reception.
- 15. At the time from 22:00 p.m till 07:00 a.m guest are obliged the observe silent overnight.
- 16. For safety reasons, guests are not allowed to leave childrens in all areas of the hotel.
- 17. In case of serious illness or injury to hotel guest will ensure the provision of medical assistance, or transport to hospital.
- 18. Dogs and other animal's guests may stay in the hotel with the consent of the hotel management, provided that the owner proves valid vaccination card.
- 19. Cancellation fees During the stay of 2 nights or more a 10 % refund of the price attributable to the canceled day stay.